

OPERATIONS COMMITTEE
FRIDAY, MARCH 11, 2011
MINUTES

ATTENDANCE

Chair Mackenzie convened the meeting at 9:33 a.m. Committee members present were: Vice Chair Mullin, Commissioners Azumbrado, Giacomini, Green, Halsted, Liccardo, Rubin, and Spering. Commissioners Tissier and Rein Worth were present in their ex-officio capacity. Other Commissioners present as ad hoc members of the Committee were Bates, Cortese, Dodd, Haggerty and Kinsey.

CONSENT CALENDAR

Upon the motion of Commissioner Halsted and second of Commissioner Spering, the Committee approved the consent calendar unanimously.

- Minutes of February 9, 2011
- Contract Amendment – Call Box Cellular Service Provider: Verizon Wireless (\$225,000).
- Contract Amendment – Call Box Inspection Services: Stanley Bricker (\$100,000).

ClipperSM Program Report and Contract Actions

David Weir, MTC staff person, presented the Committee with a program report on ClipperSM and a request for approval of two contract actions. He emphasized the unique challenges to transition Caltrain's fare products, and the efforts MTC, Caltrain, and the ClipperSM Contractor are making to help customers transition as smoothly as possible. He also explained the current recommendation of MTC staff on how attendants for RTC ClipperSM cardholders could pay for their transit travel.

Commissioner Green inquired about use of ClipperSM to pay for parking at BART lots that are designated as multi-modal lots for persons who do not ride BART. Mr. Heminger stated that this is a BART policy issue. Staff will contact Commissioner Green to discuss.

Commissioner Tissier expressed concerns regarding the use of the Clipper card on Caltrain. Mr. Heminger stated that mitigation and resolution of Caltrain problems would be addressed at a future meeting.

Commissioner Green moved approval to authorize the Executive Director or his designee to negotiate and enter into the following contract actions:

- Change Order – Customer Service Center Support for Patron Demand Spikes: Cubic Transportation Systems, Inc. (\$450,000).

- Change Order Amendment - ClipperSM Implementation and Design and Improvements, Enhancements, and Materials: Cubic Transportation Systems, Inc. (\$750,000)

Commissioner Halsted seconded the motion. The motion carried unanimously.

PUBLIC COMMENT/OTHER BUSINESS ADJOURNMENT

Mr. Clarence Fisher expressed his concerns regarding a ClipperSM solution for fare payment for Regional Transit Connection patrons traveling with assistants.

Mr. Bill Herson and Mr. Fred Nisen, attorneys with Disability Rights California, presented the Committee with a letter expressing their concerns regarding the implementation of the ClipperSM card and how it will affect persons with disabilities that travel with attendants.

Ms. Melanie Crotty, MTC staff, stated that MTC staff has been working with transit agencies regarding this issue and will report back to the Committee with a status report.

There being no further business, Chair Mackenzie adjourned the meeting at 10:00 a.m.